Chamberlain, Anne

From: Fish, Gary

Sent: Friday, July 24, 2015 9:50 AM

To: Fish, Gary

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Subject: Important message regarding signs used for posted application notices

Important message regarding signs used for posted application notices

At their last meeting, the Board asked the staff to send a message to all companies licensed to do pesticide applications which require posted notice. The reason for the request relates to a letter sent to the Board about an incident where a person was exposed to freshly applied and wet pesticides on a residential lawn.

When the individual called the contact number listed on the posted sign no one at that number could tell the caller what had been applied; therefore, the individual was not able to share the product name and EPA registration number with either their primary care provider or the Poison Center. The person called three different numbers four times, was transferred multiple times, and still did not get any product information. All this, despite telling the person on the phone that there had been exposure to the product(s).

The Board finds this result to be completely unacceptable.

Although Section 3(B)(2)(d)(v) of Chapter 28 only directs the applicator to post a sign with "the name of the company making the pesticide application and its telephone number", the Board feels strongly, that the telephone number listed should always be answered by someone who can provide quick answers to individuals who call with concerns about a pesticide application, especially the product name, EPA registration number and the method and rate of application.

Please make sure the telephone number listed on your posted signs will be answered promptly and professionally and the personnel answering the phone know how to quickly get information about an application done on that same day. Although it is rare to have a health reaction to a single pesticide exposure incident, when it does happen we all need to be properly prepared to respond quickly and definitively.

Finally, please make sure you are also following these other Section 3(B)(2) requirements:

• "Areas treated under the categories listed in Section 3B(1) [3A, 3B, 6B, 7A & 7E] shall be posted in a manner and at locations designed to reasonably assure that persons entering

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such area will see the notice. Such notice shall be posted before application activities commence and shall remain in place at least two days following the completion of the application."

If you have any questions, please email back or call me.

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